

### Security Update TRAVIC-Sign 3.1.19

# **Electronic Banking**

The browser based und multi-bank capable platform solution of Hamburg Commercial Bank



## Click instruction for the security update in Electronic Banking

#### How do I check the installed version?

- Open the Windows input field using "Windows key + R".
- Enter "control" into the input field and confirm the entry by clicking "OK". The Control Panel will open.
- · Click on Programs/ Uninstall a program to get to the overview.
- TRAVIC-Sign will be displayed with the installed version.

TRAVIC-Sign	PPI AG, Hamburg, Germany	10.06.2024	11,4 MB	3.1.19.0

#### Alternatively, you can view the current version in Windows Explorer:

- Open Windows Explorer and navigate to the TRAVIC-Sign folder. It should be located in the following directory: C:\Program Files\TRAVIC-Sign
- · Check the file version of the file uninstall.exe by viewing properties.
- Contact your IT administrator if you are unsure.

$\Box$ > This PC > Windows (C:) >	Program Files > TRAV	IC-Sign		
[] ▲]	$\equiv$ View $\cdot$			
Name	Date modified	Туре	Size	In a statistic of the state
imanifest-chrome.json	6/10/2024 3:05 PM	JSON File	1 KB	General Compatibility Digital Signatures
TRAVIC-Sign-Service.exe	4/11/2024 4:57 PM	Application	11,765 KB	Security Details Previous Versions
€ uninstall.exe	4/11/2024 4:58 PM	Application	86 KB	Property Value   Description Installer for TRAVIC-Sign 3.1.19.0   Time description 1.18.0   Product name PP1 Installer for TRAVIC-Sign 3.1.19.0   Product version 2.005-2024 PP1 AG Hamburg,   Size 85.2 KB   Date modified 4/11/2024 4.58 PM   Language English (United States)
				OK Cancel Apply

#### How do I install the update?

- 1. Before installing the update, we recommend uninstalling the installed signature plug-in if it is a version lower than 3.1.19.
- 2. You can download the current version
  - 2.1. via the following direct link:

https://electronicbanking.hcob-bank.com/tphelp/plugin/TRAVIC-Sign-3.1.19.0-Windows.zip

2.2. or alternatively, you can access the HCOB Electronic Banking user interface via "Go to Login" and click on the question mark symbol at the upper right corner of the page.

(https://www.hcob-bank.com/en/banking/ebanking/)

			Q Search	DE I EN	옷 Login
Commercial Bank	Business areas	Solutions	Insights	About us	Investor Relations
eBanking					
Welcome to your e	Banki	ng			
With our browser-based and multibank-capable Electronic Banking platform solution, you can carry out your payment transactions anytime and anywhere. If you have any questions about electronic banking, our technical hotline will be happy to help you.					
Do you already use HCOB's electronic ba ing service?	nk-	Do you wan future?	t to use el	ectronic ba	nking in the
Then simply log in.		Feel free to cont	act us!		
Go to login		Con	tact us		

2.3. Scroll to the "Signature Plug-In" section, download the installation file of the plug-in for your operating system, and extract the ZIP file.

Signature plug-in
The signature plug-in is an add-in for your browser enabling you to authenticate actions using a security medium. By means of the installation files below, you can add this add-in to your browser.
Make sure that the selected version is suitable for your operating system.
If you have already installed the signature plug-in, check whether it is activated in your browser.
Please note that you might have to install additional device drivers for the card reader used.
Windows 👌 Linux 🗯 macOS

3. Execute the file TRAVIC-Sign-3.1.19.0-Installer by double-clicking on it.



<u>Note:</u> Please contact your IT administrator if you lack the permissions for the installation and execution of TRAVIC-Sign version 3.1.19.

#### When is the TRAVIC-Sign version 3.1.19 available?

The TRAVIC-Sign version 3.1.19 is available immediately.